Cybertrack

Indiana's Local Government Cybersecurity Assessment Program

Quarterly Progress Report for Q3 CY2026

October 2026

Joe Beckman, Ranson Ricks, Leigh Ann Griffin, Kelli Shute, George Bailey

---

1 Executive Summary

About Cybertrack. With sponsorship from the Indiana Office of Technology (IOT), Purdue University and Indiana University have partnered to develop Cybertrack: Indiana's Local Government Cybersecurity Assessment Program. Cybertrack is designed to put local public sector organizations in contact with top tier cybersecurity experts and provide them with practical, prioritized advice about doable, proven-powerful cybersecurity fundamentals. Our goal is to make Indiana more secure in the short term and shape our collective cybersecurity strategy and policy for the long term. Cybertrack cybersecurity assessments are available for no fee to Indiana local public sector organizations.

Highlights from this Quarter. This report covers 1 July - 30 September 2026. In this quarter, we:

- **Delivered 16 assessment reports**. Cumulatively, we have **delivered 231 assessment reports** over the life of the program.
- **Received 26 applications,** including 2 applications for reassessments, and **onboarded 24 organizations.**
- **Briefed Alyssa Schroeder**, Interim Director, Indiana Office of Cybersecurity on Cybertrack's progress, results, and analysis (18 September).
- **Briefed Graig Lubsen** on Cybertrack's progress, results, and analysis (30 September).
- Found that **reassessed organizations continued to demonstrate more measurable progress** in implementing the highly-impactful practices we measure. *See* Section 6.
- Continued to receive overwhelmingly positive responses to **post-assessment questionnaires**. *See* Appendix E.
- GovTech released its article, ***The Quiet Innovators Closing America's Public-Sector Cyber Gap*** **that highlights Cybertrack** and praised as innovative the IOT's approach to tackling local government cybersecurity.[1]
- **Continued recruiting utilities** to encourage their participation in a Cybertrack+ assessment.
- **Continued participation at IOT Ideas Exchange, Digital Town Hall, and CyberConnect** events. During these events, we updated participants on trends noted during recent assessments and answered participant questions.

[1] https://www.govtech.com/sponsored/the-quiet-innovators-closing-americas-public-sector-cyber-gap.

Roadmap for this Report. The remainder of this report is broken down by the Cybertrack program's major activity areas: **Sponsor Engagement** (Sec 2), **Recruitment** (Sec 3), **Methodology Research, Development, Refinement, & Training** (Sec 4), **Assessment Execution Management** (Sec 5), **Aggregate Analysis & Reporting** (Sec 6), and **Broader Impacts & Relationships** (Sec 7).

The report also includes the following appendices:

- **Appendix A:** Recent and Upcoming Events
- **Appendix B:** Distribution of Implementation Ratings
- **Appendix C:** Distribution of Implementation Ratings (Transformative Twelve)
- **Appendix D:** Geographic Distribution of Cybertrack-Assessed Entities
- **Appendix E:** Responses to Impact and Feedback Questionnaires

2 Sponsor Engagement

The Cybertrack team continued to support IOT's outreach to local public sector organizations through frequent participation in IOT's weekly Ideas Exchanges, Town Halls, and meetings, as well as direct engagement with the Indiana Office of Cybersecurity.

In this quarter, the Cybertrack team continued to engage and assist IOT's local government team by supporting its events and by providing direct briefings to team members. **On 30 September, Joe Beckman and Ranson Ricks briefed Graig Lubsen** on Cybertrack's progress, results, and analysis, as well as provided thoughts on expanding the scope to accelerate improving local government cybersecurity posture across the state.. This briefing was given in support of Graig's role as Chief Digital Experience Officer for IOT's local government team. Through presentations, Q&A sessions, and ongoing discussions, the Cybertrack team also helped drive conversations about evidence-based cybersecurity at IOT-hosted Ideas Exchanges, CyberConnect sessions, and Town Hall meetings. Our contributions focused on Cybertrack calls to action and the least implemented Musts & Safeguards from Cybertrack Aggregate Analysis & Results[2] reports.

Demand for Cybertrack assessments[3] continues to surge and now exceeds the availability of funding remaining in this funding cycle. We are closely managing the use of remaining program funding, which stood at **$1,146,967** at the end of September 2026. Based on an estimated mix of 70% standard and 30% Cybertrack+ assessments, we project that these funds will support **approximately 97 more assessments** (*i.e.*, 74 standard and 23 Cybertrack+). There are **104** applicants (94 standard Cybertrack assessments, 10 Cybertrack+ assessments) currently awaiting assessment. While the no cost extension (NCE) runs through June 2028, at the current usage rate, we anticipate full fund exhaustion during **Q4 CY2027**. If we experience a surge for Cybertrack+ assessments or increase the number of assessments per month, we will exhaust the funds at an earlier date.

Looking Ahead. We have initiated the development of the Cybertrack 2.0 proposal, focusing on evolving the program from diagnostic assessments only to an active accelerator model. By directly

[2] https://incybertrack.org/reports/.
[3] *See*, Section 3 (Recruitment) for more detail.

operationalizing the calls to action established in the Cybertrack Aggregate Analysis Reports, Cybertrack 2.0 proposes to deliver remediation, executive governance training, and targeted support in addition to ongoing assessments to rapidly improve cybersecurity resilience across Indiana local governments (*see* Section 4).

3 Recruitment

In Q3, Cybertrack received **26 applications,** including 2 applications for reassessments, and **onboarded 24 organizations.**

K-12 schools, utilities, and reassessments represented the majority of applicants this quarter:

- **K-12 Schools:** Twelve of the 26 new applications received this quarter came from K-12 schools. Director of Educational Technology for the Indiana Department of Education, Brad Hagg, has been very effective in communicating Cybertrack's value among K-12. We've made him aware that the program is at capacity for the duration of this funding cycle.
- **Utilities:** We continue to target recruiting efforts at utilities to increase assistance to this highly targeted sector as well as to be able to make stronger data-driven conclusions about cybersecurity in Hoosier utilities. We received **five Cybertrack+ applications** this quarter. Three applications were for assessments of utilities only; the remaining two applications were for municipalities that include water and/or wastewater systems.
- **Reassessments:** Two of the 26 applications this quarter were for reassessments. Including those currently in process or awaiting assessment, we now have a total of 11 more reassessments to be completed.
- Applications this quarter included a total of **six municipal governments, one library, and one County (reassessment)**.

Recruiting efforts will continue for priority groups (counties, OT-reliant environments, reassessments, and areas lacking prior Cybertrack participation). Recruiting directed at other types of eligible public sector organizations will resume when another cycle of funding is secured.

4 Methodology Research, Development, Refinement, & Training

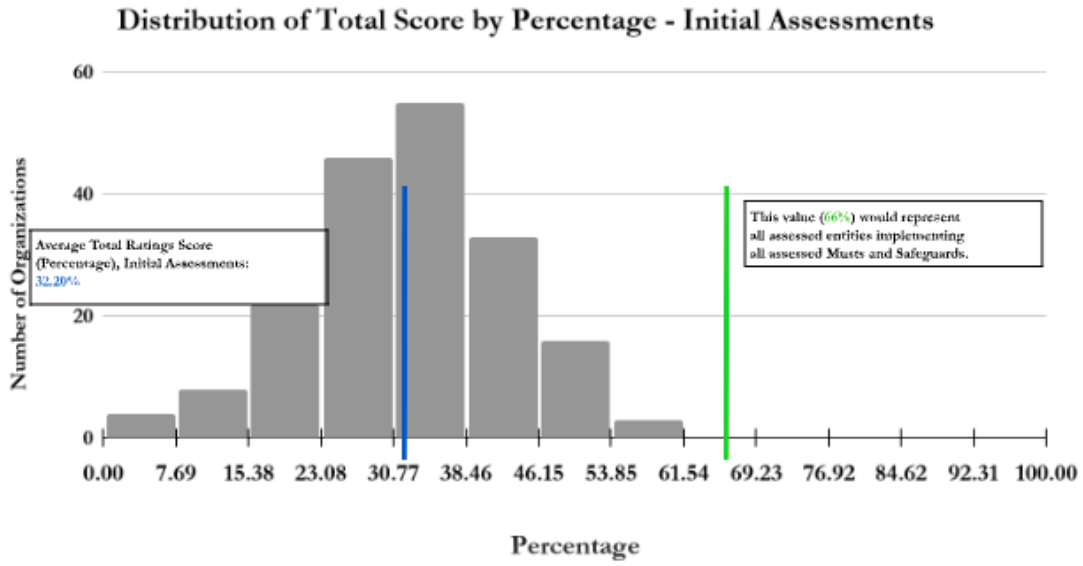
This section describes our proposed vision to expand the scope of Cybertrack to focus more on engagement and community building to accelerate improving cybersecurity readiness (4.1) and shares a summary of post-assessment questionnaire findings (4.2).

4.1 Cybertrack 2.0: Accelerate Improving Statewide Cybersecurity

Through Cybertrack, Purdue University and Indiana University have gathered empirical, hands-on assessment data across local government organizations. The **June 2026 Cybertrack Report**[4] reveals a critical finding: **the posture of local governments sits far below** where organizations' cybersecurity programs would be if implementing all CIS Safeguards (security controls) and Trusted

[4] Cybertrack Report: Aggregate Results & Analysis [June 2026], Sec 3.1, Figure 4.

CI Framework Musts[5] (programmatics) Cybertrack assesses (green line).



Cybertrack reassessment data reveals that organizations are actively advancing cybersecurity following Cybertrack assessments, though progress varies across individual entities. While these gains show positive momentum, many organizations still fall far behind in deploying essential, baseline controls. Crucially, nearly 58% of the overall rating point improvements were achieved through specific actions taken to address recommendations from the initial assessment. **The bottom line expected outcome for Cybertrack 2.0 is to move the entire bell curve in the above figure to the right.**

Vision & Strategic Purpose: The joint Purdue University and Indiana University team proposes expanding the scope of Cybertrack to help local governments **accelerate** improvements to cybersecurity. In addition to continuing cybersecurity assessments, the project will place emphasis on:

1. increasing local government cybersecurity leadership involvement and governance capability, and;
2. addressing the most glaring gaps in evidence-based control implementation.

Focusing on these areas begins to address two of the three calls to action outlined in the June 2026 Cybertrack Aggregate Results & Analysis Report[6] that will directly improve public sector cybersecurity. Cybertrack 2.0 shifts from a diagnostic-only assessment framework to a proactive **"accelerator" model**, combining hands-on technical guidance, hands-on remediation, executive education, and specialized fee-for-service operational support. Making this shift will enable a secure, resilient digital infrastructure across Indiana by directly elevating the cybersecurity posture of local public-sector organizations.

[5] See, Framework — Trusted CI: The NSF Cybersecurity Center of Excellence.
[6] *See,* Section 5, pp. 46-49: https://incybertrack.org/media/1hrbduxb/cybertrack-aggregate-results-report-_-june-2026.pdf.

4.1.1 Core Assessment Methodology & Scope

Cybertrack 2.0 maintains the existing dual-layer evaluation framework and will continuously revalidate that framework through targeted R&D to address evolving threat vectors:

1. **Programmatic Governance:** Assessed via the **Trusted CI Framework** to evaluate resourcing, leadership oversight, and policy execution, in addition to other programmatic fundamentals..
2. **Control Implementation:** Evaluated against high-priority safeguards within the **CIS Controls**, focusing on practical, high-yield technical safeguards.

4.1.2 Cybertrack 2.0 Accelerator Enhancements

To bridge the gap between initial assessment findings and practical remediation, Cybertrack 2.0 introduces five core hands-on enhancements:

1) **Cohort-Based Consulting:** Delivers direct expert engagement focused on remediating high-impact gaps, specifically targeting the **Transformative Twelve (T-12) CIS Safeguards**. By leveraging proven cohort-based models, multiple jurisdictions with shared vulnerabilities receive group coaching, implementation templates, and peer support.
2) **Executive & Leadership Training:** Focuses on non-technical leadership—such as county commissioners, mayors, and department heads—equipping them to evaluate institutional risk, navigate policy, manage vendor risk (*e.g.*, MSPs), and align cybersecurity needs with municipal budgeting.
3) **Practical Guidance & Governance Tools:** Provides an open repository of deployment-ready tools, including standardized security policy templates, step-by-step CIS Safeguard implementation guides, and local government risk register templates designed for low operational overhead.
4) **Community Building & OT Collaboration:** Breaks down municipal isolation through specialized peer networks. Includes targeted working groups for Operational Technology (OT) operators managing critical municipal infrastructure (*e.g.*, water systems and traffic management).
5) **Threat Intelligence & Managed Network Honeypots:**
    a) Threat Intelligence: Delivers structured, opt-in threat intelligence feeds tailored to local government environments via REN-ISAC's MISP[7] instance.
    b) Internal/External Honeypots: Deploys managed internal and external network honeypots establishing early-warning threat detection for participating communities.

4.1.3 Fee-for-Service Operational & Executive Offerings

To provide sustained, hands-on operational leadership for jurisdictions with limited IT bandwidth, Cybertrack 2.0 introduces three specialized fee-for-service tracks:

1) **Virtual Chief Information Security Officer (vCISO) Service:** Provides security officer leadership without the cost of a full-time hire to advise and provide services to the

[7] MISP: Services: REN-ISAC: Research Education Networking Information Sharing & Analysis Center.

organization on cybersecurity matters such as strategic governance, incident readiness, and security team mentorship.

2) **Security Operations Center (SOC) Monitoring:** Acts as an extension of lean local IT teams to deliver 24/7/365 security coverage.
    a) **Real-Time Threat Detection:** Continuous log correlation across cloud, endpoint, and network traffic.
    b) **Noise Reduction & Isolation:** Analyst-led alert triage to eliminate false positives and isolate compromised endpoints before disruption occurs.
    c) **Infrastructure Protection:** Focused protection for high-value targets, including 911 dispatch centers and municipal utilities.
3) **Executive Tabletop Exercises:** Facilitates realistic, scenario-based simulation drills (in-person, virtual, or hybrid) to test leadership decision-making and identify operational gaps in Incident Response Plans (IRPs), complete with formal post-exercise remediation reports.

4.1.4 Statewide Recruitment & Engagement Strategy

Achieving full coverage across all **92 counties and county seats** requires an active outreach campaign tailored to local administrative structures. At the close of this quarter, only 31 of 92 counties have been assessed, while 16 counties have had zero entities (*e.g.*, cities, towns, K-12, or libraries) evaluated. To help close this gap, we propose engaging counties and county seats that have not had a Cybertrack assessment through:

1) **Statewide Leadership Alignment:** Partnering with state associations (*e.g.*, Association of Indiana Counties, Accelerate Indiana Municipalities) to establish institutional trust.
2) **Direct Regional Engagement:** Executing direct outreach campaigns to local elected officials and IT directors highlighting ROI, statutory compliance, and risk reduction.
3) **Streamlined Onboarding Pipeline:** Minimizing administrative intake friction to ensure rapid onboarding for resource-constrained IT teams.

4.2 Post-Assessment Questionnaire Findings

The team continued to receive positive feedback from the **post-assessment questionnaires** we developed and placed in production in Project Year 2. These are designed to assess and improve both the quality and participant satisfaction with the assessment experience and get an initial sense of the program's impact**.** Continuing the theme for early reassessment results, questionnaire data shows that Cybertrack and state-wide initiatives are having an impact. One of the most encouraging and impactful findings is that **more than 84% percent of organizations responded "Yes" to the question "Has your organization taken action on any of the recommendations in the Cybertrack assessment report?"**

Appendix E provides more information about the questionnaires and a more comprehensive summary of the positive results we are seeing. The following quotes stood out among the ones we received this quarter:

> "The evaluation gave our municipality a clear path forward of where we need to be to secure our network in a cost-effective manner."

-City IT Director

"The Cybertrack assessment not only provided outside, expert insight into how our organization is doing, but the process itself was a big learning experience for our team. We now have a much better understanding of our systems, vulnerabilities, strengths, and limitations. As a new Director, the experience also improved my overall understanding of cybersecurity best practices and improved my ability to communicate those principles to our City's leadership."

-City IT Director

"Cybertrack is an easy, first step towards continuous improvement. With each reassessment, we have been able to hone in on areas that require more attention, decreasing our gaps each time."

-City of Elkhart

"The Cybertrack assessment translated complex cybersecurity concepts into practical recommendations that our team could immediately begin implementing. It has become an important reference point as we continue strengthening cybersecurity across the district.

-Josh Craig, School City of Whiting

5 Assessment Execution Management

We continued to hold monthly multi-organization onboarding sessions. The following table provides metrics including quarterly and cumulative assessed entities by entity type. **Cybertrack delivered 16 assessment reports during Q3 2026**. Cumulatively, we have **delivered 231 assessment reports** over the life of the program**.** In **Table 1 below**, note that "ReA" references Cybertrack reassessments. For example, we have cumulatively completed 38 assessments of county governments; 9 of those completed assessments were reassessments.

Table 1: Numbers of Onboarded Organizations and Delivered Reports, Q1 2026 & Cumulative

	Q3 CY2026		**Cumulative**	
Type of Organization	**Onboarded**	**Report Delivered**	**Onboarded**	**Report Delivered**
Cybertrack Assessment				
County Government	0	0	42	38 (9 ReA)
Municipal (City/Town) Government	0	0	51	44 (4 ReA)

	Q3 CY2026		Cumulative	
Type of Organization	**Onboarded**	**Report Delivered**	**Onboarded**	**Report Delivered**
Township Government	0	2 (1 ReA)	10	9 (1 ReA)
K-12 School District	19	10 (4 ReA)	103	84 (9 ReA)
Library	2	1	36	37 (1 ReA)
Other (e.g., Utilities, Airports, Special Service Districts)	0	0	6	5 (0 ReA)
Subtotal	***21***	***13***	***248***	***217 (24 ReA)***
Cybertrack+ Assessments				
Municipal (City/Town) Government	2	3 (2 ReA)	11	12 (4 ReA)
Other (e.g., Utilities, Airports, Special Service Districts)	1	0	4	2
Subtotal	***3***	***3***	***15***	***14***
Total	**24**	**16**	**263**	***231 (28 ReA)***

6 Aggregate Results & Analysis

The Cybertrack team released our annual Aggregate Results & Analysis Report in June 2026.[8] That report provided in-depth analysis of existing trends, our first analysis of data from Cybertrack+ assessments, and our first quantitative analysis of Cybertrack's impact using reassessment data. **Results and trends from first-time assessments** remain consistent with those reported between June 2024 and June 2026.

Reassessed organizations continue to demonstrate measurable progress in implementing the highly-impactful practices we measure. On average, these organizations have increased their implementations by 8.5 points between assessments. Again, the 8.5 average point increase **does not** include one outlying reassessed entity which increased its implementation of evaluated Musts and Safeguards by 40 points. This average increase can be generally characterized as an increase in implementation level across several Trusted CI Framework Musts, which account for 1.3 points (14.9%) of the average increase and CIS Safeguards, which account for 7.2 points (85.1%) of the average increase. All but two reassessed organizations showed overall progress by increasing their total scores; variations in the magnitude of these improvements ranged between -8 and 40 points. The progress made generally follows recommendations made in the entities' initial Cybertrack assessment. That is, these organizations have taken action on the recommendations in their first assessment reports.

[8] https://incybertrack.org/media/1hrbduxb/cybertrack-aggregate-results-report-_-june-2026.pdf.

These findings serve as a key metric, providing evidence of Cybertrack's positive return on investment for the state and illustrate the potential of what could be accomplished through ongoing assessment as well as a broader spectrum of cybersecurity services. As of this report, there are 11 more reassessments scheduled, being scheduled for onboarding, or in the process of receiving a reassessment.

Cybertrack+ Assessments are built to evaluate OT-reliant environments. These assessments evaluate all Musts and Safeguards from standard Cybertrack assessments as well as thirteen additional Safeguards to more completely capture cybersecurity control implementations in OT-reliant environments. So far, organizations assessed using Cybertrack+ averaged a total score of 41.4 out of a possible 138 points (30.0% of the points possible in this type of assessment). This percentage compares to an average of 32.2% of the total points possible achieved by organizations receiving an initial Cybertrack assessment and 40.79% of the total points possible achieved by organizations after reassessment.

7 Broader Impacts & Relationships

This section highlights the expanding engagements and strategic relationships that the Cybertrack program and its methodology are fostering both across Indiana and at the national level. Over this last quarter:

- Joe Beckman, Kelli Shute, and Ranson Ricks **briefed Alyssa Schroeder**, Interim Director, Indiana Office of Cybersecurity on Cybertrack's progress, results, and analysis (18 September).
- **GovTech released its article, *The Quiet Innovators Closing America's Public-Sector Cyber Gap*** that highlights Cybertrack and praised as innovative the IOT's approach to tackling local government cybersecurity. https://www.govtech.com/sponsored/the-quiet-innovators-closing-americas-public-sector-cyber-gap
- In our continued collaboration with the **Indiana National Guard**, we met with Lt. Col. Christopher Myers to explore opportunities to complement the Indiana Civilian Cyber Corps.[9] Specifically, we are exploring how Cybertrack data and analysis may help the Corps assist individual public sector organizations or as a basis for training of Corps members.
- We continued our engagements with the **University of California - Berkeley Center for Long-Term Cybersecurity** (CLTC), sharing updates and exploring ways to collaborate on a national scale. CLTC has a vision to export the Cybertrack methodology across the United States.
- The National Science Foundation (NSF) is using Indiana's Cybertrack methodology to enhance the cybersecurity infrastructure of the **United States Academic Research Fleet (ARF)**. Indiana University recently received an NSF award to run the cybersecurity program for the United States Academic Research Fleet (ARFSEC), which aims to enhance the cybersecurity infrastructure of the U.S. Academic Research Fleet (ARF). The ARF, operated by academic institutions within the University-National Oceanographic Laboratory System (UNOLS), supports critical scientific research in the oceans, Great Lakes, and polar regions. ARFSEC will help protect sensitive scientific data and support compliance with evolving

[9] Indiana Civilian Cyber Corps.

cybersecurity regulations.[10]

- **Ranson Rick**s facilitated a panel discussion titled "From Curiosity to Capability: Perfecting the Use of AI in Government" at the Indiana Public Sector Cybersecurity Summit. Panelists included a mix of elected officials and state government leaders.

Appendix A: Recent and Upcoming Events and Milestones

Recent Events:

July 14	IOT Digital Town Hall
July 17	Hoosier Cyber Defender Planning Conference
July 20	Cybertrack Executive Steering Committee
July 24	IECC Qtrly Meeting
Aug 11	IOT Digital Town Hall
Sept 8	IOT Digital Town Hall
Sept 16	IOT Cyber Connect - Franklin, IN
Sept 18	OoC Meeting

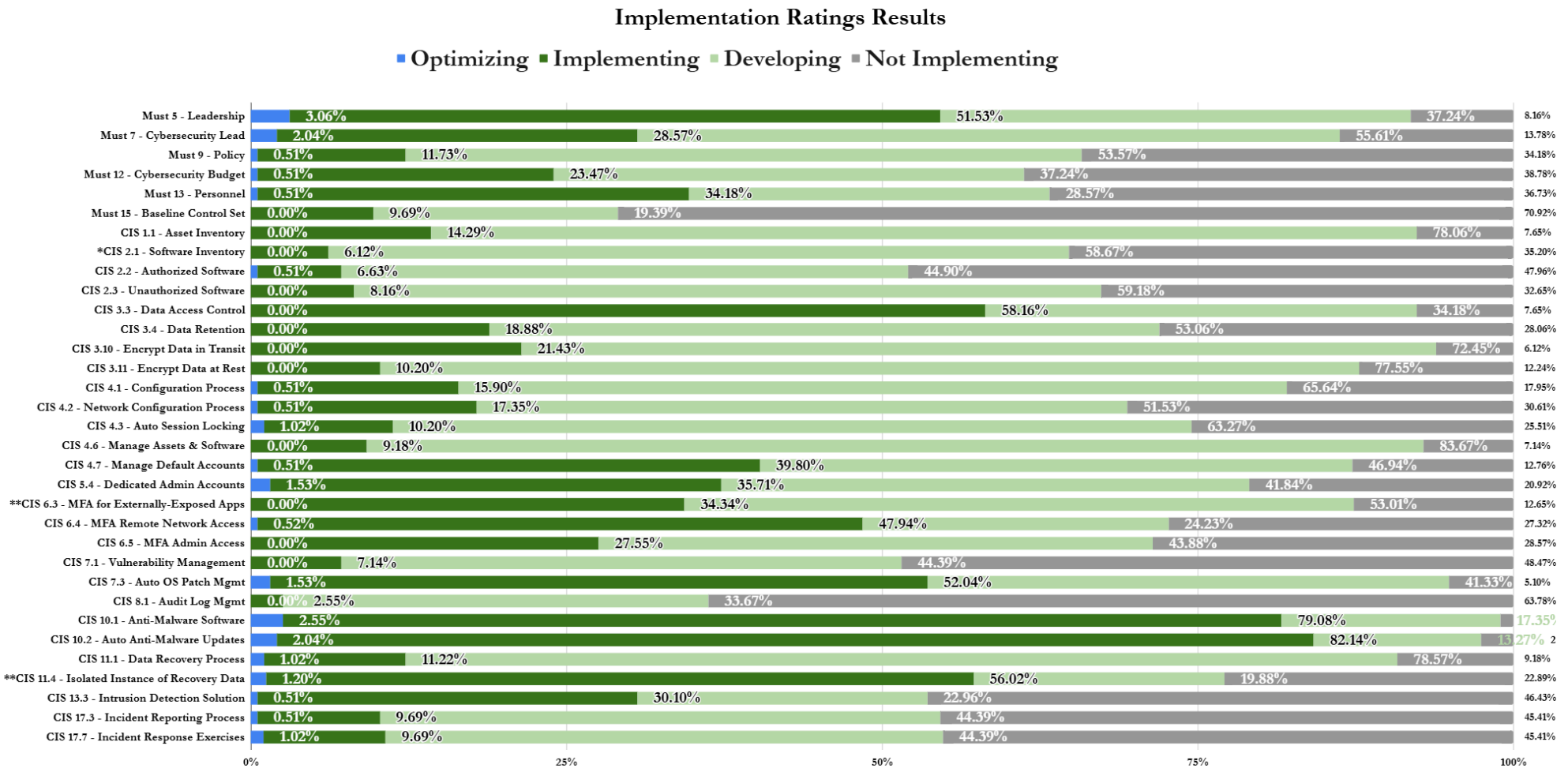
Upcoming Events:

Oct 5	IN IT Together Symposium 2026
Oct 6	IN Digital Government Summit
Oct 8	Cyber Civil Defense Summit - Central Baton Rouge, LA (Joe Beckman speaking)
Oct 13	IOT Digital Town Hall
Oct 26	Meeting with Senator Liz Brown
Oct 30	Office of Cybersecurity Meeting
Nov 10	IOT Digital Town Hall
Dec 8	IOT Digital Town Hall

[10] Cybersecurity Program for the United States Academic Research Fleet - OpenGrants.

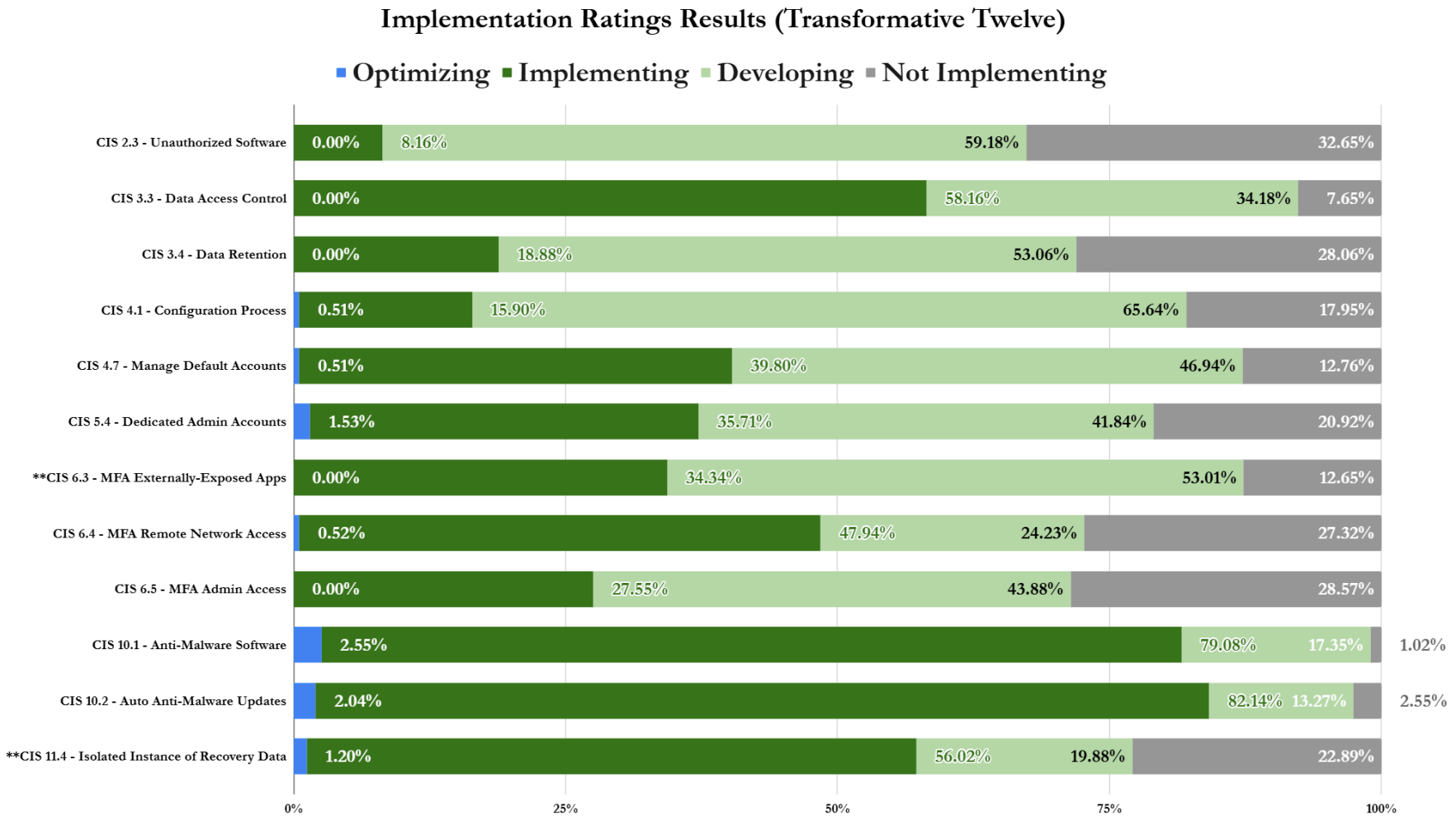
Appendix B: Distribution of Implementation Ratings

* The three Alpha Pilot assessments did not include evaluation of CIS Safeguards 2.1.
**Cybertrack began assessing Safeguards 6.3 & 11.4 in January 2024. These Safeguards were assessed for thirty-two entities at the time of this report.

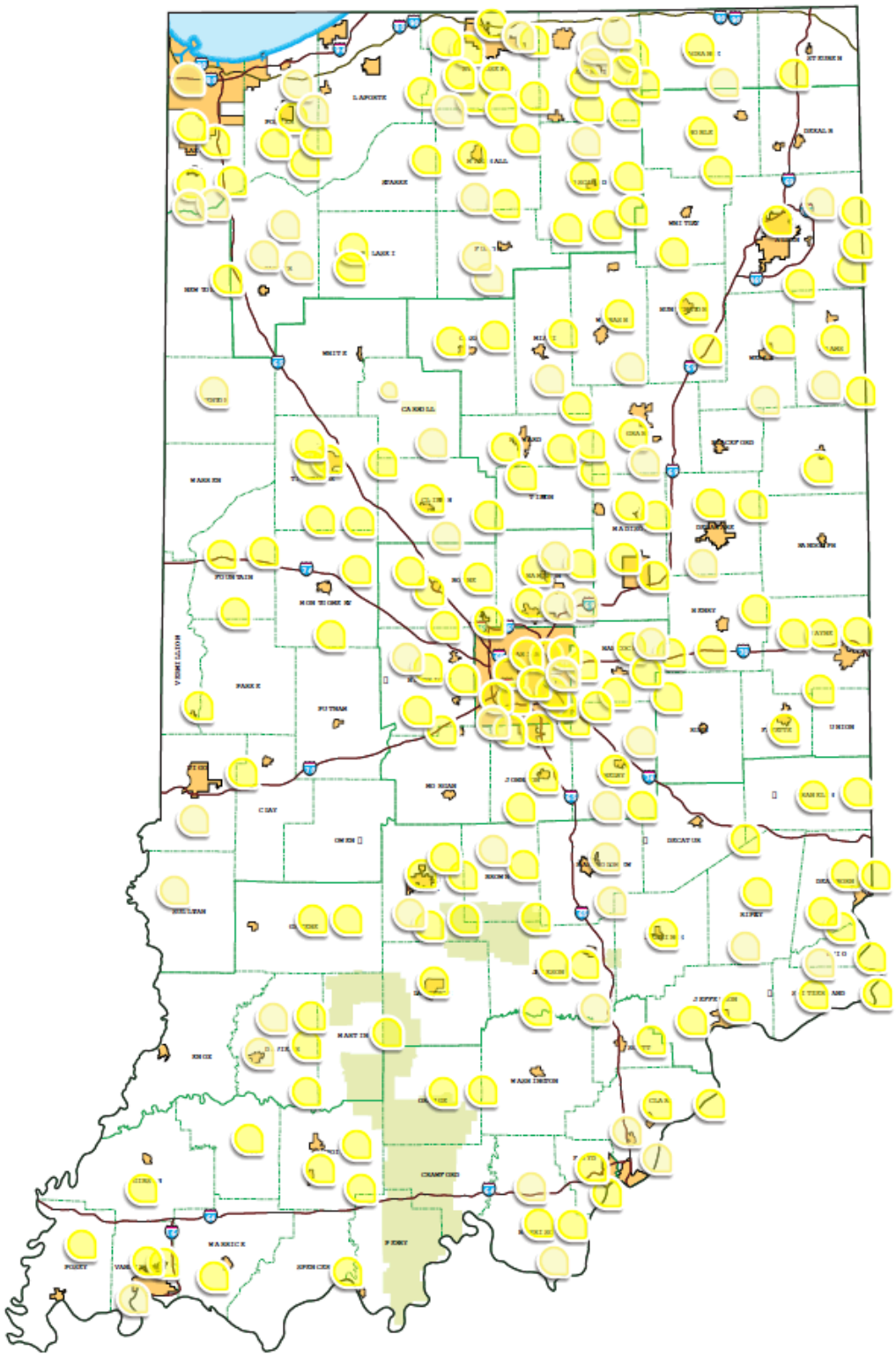


Appendix C: Distribution of Implementation Ratings (Transformative Twelve)

**Cybertrack began assessing Safeguards 6.3 & 11.4 in January 2024. These Safeguards were assessed for thirty-two entities at the time of this report



Appendix D: Geographic Distribution of Cybertrack-Assessed Entities through September 2026



Appendix E: Responses to Impact and Feedback Questionnaires

In December 2023, we completed a pilot implementation of our post-assessment **Cybertrack Assessment Impact Questionnaire** with the three Alpha pilot organizations. Because our reassessment cycle would not start until CY2025, with a likely rhythm of no more frequent than every two years, we are using this instrument to determine whether and how our assessments impact the participating entities. We solicit responses from all participating organizations at 6 months following the delivery of their assessment report and at 6-month intervals thereafter.

In February 2024, we rolled out a **Cybertrack Assessment Feedback Questionnaire** to solicit feedback on the assessment process itself. We solicit responses at the time of delivering the assessment report. (We retroactively sent this questionnaire to organizations receiving their assessment reports between October 2023 and January 2024.) Thus far, we've overwhelmingly received positive feedback, and responses have included some great ideas for ways to refine the assessment process even further. We will continue to review the incoming responses for areas of improvement.

The following are highlights from the results:

Questions Asked Only in the Impact Questionnaire	**Results**
Action on Recommendations. Has your organization taken action on any of the recommendations in the Cybertrack assessment report? ("Taking action" includes, but is not limited to, implementing recommendations and/or establishing plans to implement recommendations.)	97 of 116 respondents selected "Yes." **(84%)** 19 respondents selected "No"
Senior Leadership Review**.** Has your organization's most senior leadership reviewed or been briefed on the Cybertrack assessment report?	90 of 116 selected "Yes." **(78%)** 26 respondents selected "No."
Questions asked in both the Impact and Feedback Questionnaires	**Results**
Likely to Recommend? On a scale of 1 to 5 (with 5 being the most positive), how likely would you be to recommend that other Indiana organizations complete a Cybertrack assessment?	213 of 226 respondents **(94%)** indicated they were likely or extremely likely to recommend 10 Selected "Neutral", 2 "Unlikely" and 1 "Extremely "Unlikely"
Worth it? On a scale of 1 to 5 (with 5 being the most positive), how much do you agree with the following statement: "The Cybertrack assessment was worth the time and effort our organization put into it."	210 of 226 respondents **(93%)** agreed or strongly agreed 12 Selected "Undecided", 2 Disagreed, and 2 Strongly Disagreed.
The results demonstrate both strong **participant satisfaction** and strong **willingness to recommend** the program to peers.	

The following are quotable quotes we've received from Cybertrack participants:

"The evaluation gave our municipality a clear path forward of where we need to be to secure our network in a cost-effective manner."

"The Cybertrack assessment not only provided outside, expert insight into how our organization is doing, but the process itself was a big learning experience for our team. We now have a much better understanding of our systems, vulnerabilities, strengths, and limitations. As a new Director, the experience also improved my overall understanding of cybersecurity best practices and improved my ability to communicate those principles to our City's leadership."

"The Cybertrack assessment was very insightful and brought attention to some areas that would take immediate action on to remedy as well as laying out some longer term goals. Their insight was greatly appreciated."

"Cybertrack is an easy, first step towards continuous improvement. With each reassessment, we have been able to hone in on areas that require more attention, decreasing our gaps each time."
— *City of Elkhart*

"The Cybertrack assessment translated complex cybersecurity concepts into practical recommendations that our team could immediately begin implementing. It has become an important reference point as we continue strengthening cybersecurity across the district.
— *Josh Craig, School City of Whiting*

"This has been an invaluable resource in assisting the Town of Winamac to begin working toward a more secure future for our customers, citizens, and consumers on all levels of our organization."

"Very helpful resource. We appreciate the assistance."

The following are selected quotes from previous quarters' responses:

"This program is valuable for even the smallest units because even if you can't implement all of the recommendations, it does make you think of your processes and gives tips for simple things that can be done for little to no costs."- *Julie Elmore, Oakland City Columbia Township Public Library*

"This has been the best experience when it comes to learning and improvement. All recommendations were easy to follow and I feel I was able to address most right away."

"The assessment was very detailed and helped with implementation of state requirements."

"Excellent!"

"Well worth the time and it went by quickly. Highly recommend.

"Nowhere else can you get a free cybersecurity assessment provided by a team of security professionals from two of Indiana's premier Universities. Thank you Cybertrack!"

"The CyberTrack team professionally and passionately cares about the municipalities they serve in delivering both a strategic and tactical roadmap that minimizes cybersecurity risk to the organization."

"CyberTrack provided a thorough, practical assessment that helped us better understand where our cybersecurity program is strong and where to focus next. The process and final report gave us clear, actionable guidance that we can use with both leadership and staff." - *Sheila Broussard, Systems Administrator, Jasper County Public Library*

"The Cybertrack process was exceptionally well-organized and clearly communicated. It provided the structure we needed to sharpen our focus and effectively narrow down our cybersecurity goals."

"The assessment report reinforced our strengths and provided a clear roadmap for addressing areas of improvement. Transparency is essential in this process."

"Very friendly team, very thorough assessment."

"... I liked working with the IU and Purdue teams."

"It is great to see the state's top public institutions partnering together and in conjunction with IOT and its partners to provide an important service to give local organizations a leg up."

"There's no magic button...just persistent effort, strategic thinking, and a healthy dose of sarcastic optimism. As a small district, it feels like just a few of us taking on the rest of the world. Programs like this allow us to know we're not alone and help us bridge some of the gaps we may have had."

"It's worth it just to see where you stand. It's easy to get caught up in the day to day and overlook some of these 30,000 foot view items. This helps bring them into the forefront so they can be addressed and documented in a manner that will improve your team and your organization."

"Our Cybertrack experience was incredibly valuable — it gave us the opportunity to review our operational procedures and implement new policies that have strengthened our municipality. We're now more prepared and feel confident in addressing cybersecurity challenges that may arise."

"Even if I am not able to implement everything, the entire process made me more aware of how I am using technology and is making me see areas for improvement."

"The CyberTrack Assessment provided us with a highly-detailed, CIS Controls-based benchmark that allowed our IT team to pinpoint areas of weakness in our cybersecurity posture. It delivered actionable insights that will significantly enhance the maturity and effectiveness of our cybersecurity program at Franklin Community Schools."

"This was a good exercise to get a disassociated, object view of current Cyber Security practices."

"We now have actionable and achievable Musts that we will be able to implement to better protect our Library"

"The Cybertrack assessment offers an invaluable opportunity for organizations seeking to strengthen their defenses against cybersecurity threats. Regardless of where you stand on your cybersecurity journey, the process provides practical insights and actionable feedback designed to help you take clear steps toward being more secure tomorrow than you are today."

"There is no shortage of offers to perform security assessments on our organization. Cybertrack has the most rational framework I have seen in my twenty-plus years of working in this space. It's imperative that we have regularly scheduled follow-up assessments and continue with Cybertrack for the long term."

“As the sole technology professional at a small public charter school, I was initially apprehensive about undertaking the CyberTrack assessment. However, I fully recognized its importance to our organization. That said, the comprehensive explanations provided in the WDR, along with access to knowledgeable personnel for any questions I had, made the process seamless. I felt fully supported throughout the process, and I never felt judged for my level of expertise. This assessment report was invaluable to our organization, and it was a privilege to collaborate with the CyberTrack team.” - Caleb Day, Geist Montessori Academy

“Cybertrack was a great opportunity to take a big picture look at my organization's IT infrastructure. It is so easy to get bogged down in the day to day and neglect strategic thinking. Participating in the Cybertrack assessment provided comprehensive look at where my organization is now and provided direction for our future.” - Victoria Smallegan, Nappanee Public Library

“Cybertrack has given us the opportunity to really examine our protocols and pushed us to make some changes to how we manage and maintain the network and our security. They pushed us to be better. 10 out of 10, would recommend.”

“The cybertrack assessment solidified some things that we were in the process of implementing and allows us to have further support moving forward as we can show that these steps are industry based and standardized.”

“We appreciate any and all opportunities to analyze our security posture. This project has given us dedicated time to consider our overall security and we have benefited from this process.”

“We've been able to use this information to reaffirm the steps we are currently taking are in the right direction.”

“The assessment removed the fear of the unknown from leadership and gave them a position to begin planning for the future.”

“The Cybertrack experience forced me to ask questions I should have asked years ago. It opened my eyes to our town's vulnerabilities and gave us concrete steps to get them fixed. I now feel like I'm levels above where I began and can't wait to get started on the recommendations.”

“Cybertrack made the evaluation process seamless, providing clear guidance and support every step of the way. The detailed report we received offered valuable insights, helping us address vulnerabilities and strengthen our cybersecurity posture effectively.” - Matthew Snoeberger, Lewis Cass Schools

“The Cybertrack team put together extensive information for us to use as we begin putting together our cybersecurity stance. Thank you to everyone who had a hand in performing the discovery, putting together the report and sharing the information with our technology team. Looking forward to following up with you!”

“This was a great experience and provided incredible valuable feedback that has led to substantive changes within our organization.”

“We appreciate this free resource to evaluate our Cybersecurity posture.”

“This has been a great review that has improved [our] practices, reinforced areas of strength and pointed out gaps we need to shore up.”

"Your team was so nice and absolutely professional and was so accommodating when answering questions. We can't thank you enough."

“Smart people giving smart feedback.”

“Cybertrack has been an invaluable resource in strengthening our cybersecurity posture. The hands-on experience and practical insights have not only helped to identify our pain points but also empowered us [to] take action to safeguard our digital infrastructure with greater confidence. It's an essential program for any organization serious about cybersecurity.”

“I loved this process as it was like shining a flashlight into the dark world of Cybersecurity and made us realize there was some easy things we could do to better position ourselves.”

“You don't know what you don't know....and even if you do know, it never hurts to have another set of eyes.”

“Very thorough insight into your cyber environment, extremely helpful identifying your cyber strengths and weaknesses.”

“I had an idea where our strengths and weaknesses were, and in some instances, those were what our data supported, but this process helped us understand some of the things we weren't thinking about, and gave us a good list of work to do to be more protected.”

“The assessment was overall a really easy experience especially being a K12 with limited time and resources. They made the process straightforward and efficient. No need for improvement that we can see.”

“Well worth the time and effort. Great learning tool and roadmap to implementation of the (Trusted CI Framework “Musts”) and (CIS Safeguards).”